

**MINUTES OF THE SHADOW HEALTH AND WELL BEING BOARD
TUESDAY, 26 FEBRUARY 2013**

Present: Cllr Bernice Vanier (Chair), Libby Blake, Dr Jeanelle de Gruchy, Cathy Herman, Helena Kania, Dr Helen Pelendrides, Mun Thong Phung, Sarah Price, Dr Sherry Tang and Cllr Ann Waters

In Attendance: Graham Badman, Angela Bent, Helen Chapman, Helen Constantine, Ken Courtenay, Helena Pugh, Lisa Redfern and Beverley Tarka

MINUTE NO.	SUBJECT/DECISION	ACTION BY
HSP19.	<p>APOLOGIES</p> <p>There were no apologies for absence.</p>	
HSP20.	<p>MINUTES</p> <p>RESOLVED</p> <p>That the minutes of the meeting held on 4 December 2012 be approved.</p>	
HSP21.	<p>SAFEGUARDING</p> <p>The Board agreed to vary the order of the agenda to take the item on Safeguarding next.</p> <p><u>Local Safeguarding Children Board Annual report</u></p> <p>Graham Badman, Chair of the LSCB, gave an overview of the annual report, which had been circulated prior to the meeting. The annual LSCB conference had focussed on how to balance chronic and acute needs of children, and the need to ensure that social work professionals were able to recognise neglect, and not develop an acceptance of it.</p> <p>Mr Badman advised that, of the priorities for the LSCB in the coming year, the issues relating to the sexual exploitation of children and adult mental health were the key areas for which it would be useful for the LSCB to understand the HWB strategy, and to see how the two bodies would work together to support one another's effectiveness.</p> <p><u>Winterbourne View</u></p> <p>Lisa Redfern and Beverley Tarka gave an overview of the report on Haringey's response to the Winterbourne View review on 10 December 2012, and the programme of actions. A multidisciplinary project team had been developed to manage the action plan, and a project board was meeting on a monthly basis.</p> <p>In looking at the action plan, it was noted that Haringey had submitted by the required deadline the register of people with learning disabilities who require health and social care support, and the next deadline was for</p>	

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detailed information on the register to be supplied to the DoH in the next two weeks, which was a challenging timescale.

The Chair invited the Board to work in smaller groups to discuss issues around the role of the Board relating to safeguarding, and the associated opportunities and challenges. Feedback from these discussions raised the following points:

- There was a need to work closely with partners at both a strategic and operational level in relation to monitoring issues.
- Work should be done to raise awareness and reduce the stigma of some of the issues around safeguarding.
- There was a need to ensure that the response to Winterbourne View was taken on board across all Council directorates.
- The lessons learned from children's safeguarding work should be used to inform adults safeguarding. Haringey had specific experiences with regards to safeguarding issues, and there was an opportunity to learn from that. It was felt that the LSCB and HWB should have a relationship whereby the two bodies learned from one another.
- It was suggested that the action plan for the Winterbourne View response should include an opportunity for reflection on lessons learned, as this was an important part of the process for making improvements.
- There was a need to look at how the CCG plans linked in with the safeguarding priorities.
- While it was noted that the deadlines associated with the Winterbourne View response action plan were very challenging, there was an opportunity to update important data around this issue, and to develop provision on a regional basis, and deliver improvements.
- The Board felt that detailed communication with service users and their families was a very positive step, and was a key way of increasing the quality of service. It was noted that developing a high level of engagement with service users, their family members and/or carers had worked very well within the learning disabilities service, as had the use of lay assessors, and it was hoped to introduce this to other services.
- Mr Badman proposed a need to do things differently, in order to ensure that the voice of the child and an understanding of childhood were embedded within social care; there was a need for young people to have the opportunity to speak willingly to professionals, and for what they say to be taken at face value. That should be a key objective in child protection work. It was noted that this should also be the case for any vulnerable people, not just young people.
- As well as listening to individuals, there was also a need to work with defined groups (for example those involved with or at risk of being involved with gangs) around a prevention agenda, and to look at how information could most effectively be gathered and

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	<p>reviewed across different bodies.</p> <ul style="list-style-type: none"> • The need for different Boards to work together to ensure they were working on their respective priorities in a joined up way was emphasised. • There was a need to ensure that Boards were drawing on wider, national research on issues, and to look outside local evidence. • Effective listening, especially in the context of safeguarding, was identified as a complex area, and the Board needed to challenge itself as to whether opportunities were being provided for vulnerable people to tell their stories and to look at provision in this area. • It was suggested that there might be a role for Healthwatch in identifying the provisions for young and vulnerable people to speak freely about any issues. • The Board noted that it was not just a case of someone being available to listen – what was said might have significant consequences, and there was a need for people to be adequately trained and supported in order to manage such issues appropriately. It was noted that elected members had a role in hearing directly from residents as part of their surgeries, and were able to refer issues to Council officers and other agencies as appropriate. • It was reported that Young Minds had been commissioned to undertake story telling work in schools, and it was suggested that Jeanelle de Gruchy liaise with John Abbey around how this work would connect with the SEAL (Social and Emotional Aspects of Learning) programme. • The need to work together with the Community Safety Partnership was emphasised, particularly with regard to the issues of exploitation and domestic violence. • With regard to user engagement, it was suggested that there should be a review of existing plans and strategies, to identify any gaps, and how these could be addressed. It was suggested that when documents such as strategies or plans were produced, consideration should be given as to where the ‘user voice’ in the document had come from. • As part of the work to learn the lessons from and prevent a recurrence of the situation at Winterbourne View, it was important to develop local skills around the understanding of autism, as this affected many of the users of learning disability services. 	JdG
HSP22.	<p>HARINGEY ADULT SOCIAL CARE LOCAL ACCOUNT 2011/12</p> <p>Lisa Redfern presented the report on Haringey’s second Adult Social Care Local Account, which gave an accessible overview of the achievements, challenges and priorities in adult social care in Haringey. The document was also available on the Council’s website.</p>	

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The Board gave the following feedback:

- The document was felt to be a useful run-through of the services available, easy to access, and reassuring.
- It was suggested that there should be more critical challenge in future reports; a look at what the Council could have done better could be included.
- It was agreed that this was the type of document the HWB should be seeing, in order to be aware of what was happening.
- It would be useful to know what the service's aims had been for the year, and whether they had achieved everything they wished to achieve. It was also felt that the report should cover 'what next?'
- The report itself was aimed at local residents, but it was suggested that any related management information could be included in a cover report to the Board.
- The document could include more from service users themselves, including around where improvements could be made.
- It was suggested that direct web links could be embedded in the text, linking to online forms or information relevant to the topic in the report. It was agreed that this would be a useful improvement.

HSP23. HWB DEVELOPMENT

Governance update

Further to the Government regulations issued in the previous week, the draft report circulated with the agenda pack was withdrawn for further development in line with legal advice. Jeanelle de Gruchy gave an overview of some of the issues around the governance of the Board, including membership. In accordance with the legislation, membership of the Board had to include one elected member, the Chair of the CCG, the respective Directors of the Local Authority with responsibility for public health, adults social care and children's services and a representative from the local Healthwatch.

It was reported that a Leader's signing would be held for the Leader to nominate who the councillor Members of the Board would be. There was also need for discussion within the CCG as to their nominated representatives on the Board in addition to the CCG Chair. In respect of voting members of the Board, it was proposed that the councillor Members, Chair of the CCG and Healthwatch representative should have a vote, but that officers of the Council would be non-voting. This was on the basis of legal advice received.

In discussion with the Board, the following points were raised:

- It was confirmed that there was no requirement for the Commissioning Board to be represented on the HWB.
- It was suggested that it would be of benefit to have two GP representatives on the Board, for the most effective clinical input

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into the work of the Board, and it was agreed that this should be discussed with regard to the overall balance of the membership.

- Once discussions on membership had been held within the CCG, the CCG would forward a written summary of their rationale for their proposed membership to Jeanelle de Gruchy.
- With regard to the voting members on the Board, it was noted that there would be training requirements for all voting members, around issues including declarations and conflicts of interest. Named substitute members would also require the same training.
- It was agreed that the date of the first formal meeting of the Board should be rescheduled.
- It was agreed that an informal session should be arranged on the issues around the arrangements for the meetings of the Board once it became formal. It was agreed that legal services should have an input into this session, to discuss the legislative aspects of governance arrangements.
- It was noted that it would be important, when the meetings were held in public, for people to be signposted to the relevant events and meetings where they could participate and put their views across on health matters.
- It was confirmed that the final governance report would be signed off by Full Council in March, prior to the first formal meeting of the Board.

Clerk

Bringing the HWB and Community Safety Partnership together to focus on alcohol-related violence in the borough

Jeanelle de Gruchy presented the outline for a joint event on alcohol-related violence, with a view to approaching the CSP regarding a joint event, and sought the views of the Board on the proposal.

- It was suggested that part of the event should be for invited attendees only, but there could also be a section where participation was open for anybody to attend.
- Initial thoughts were for a half-day facilitated event, similar to those held on men's health and early access to maternity services. It was felt that the most important thing was to get all the relevant agencies together, and that this should be the central focus of the event.
- It was felt that the event should look at the impact on children.
- Homelessness was suggested as a future issue to be covered as a joint event, including issues around welfare reform. It was suggested that this should be considered by the Board in the first instance, before being developed into a wider event. It was agreed that this should be added to the agenda for the first formal meeting of the Board.
- The Board discussed the arrangements for holding seminars; the paper on HWB governance would be updated to include these arrangements, in discussion with legal services.
- Jeanelle de Gruchy would bring a more developed proposal to the next meeting of the Board.

JdG

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	<p><u>Performance Summary Sheet and Exception Reporting</u></p> <p>Jeanelle de Gruchy presented the report on the proposed template for a performance summary sheet and exception reporting, as discussed at the previous meeting. It was suggested that a full performance report be brought to the Board annually, with exception reporting to other meetings of the Board.</p> <ul style="list-style-type: none"> • The Board welcomed the reported reduction in under 18 conception rates, but acknowledged the need to sustain this progress. Jeanelle de Gruchy agreed to circulate further information on this to the Board. • The Board discussed the performance targets; it was noted that for some areas, targets had not been set, as there was transition to new arrangements. It was noted that the Board could discuss the possibility of setting its own local targets. • It was suggested that the graphic presentation of the Council's performance against the performance of other London boroughs could be explained in greater detail for future reports. • With regard to early access to maternity services, it was suggested that this could tie in with the Council's work with troubled families. 	<p>JdG</p>
<p>HSP24.</p>	<p>HARINGEY CCG</p> <p><u>Commissioning Strategy Plan and Operating Plan 2013/14</u></p> <p>Sarah Price presented the report on the Commissioning Strategy Plan and Operating Plan 2013/14. The report set out the suggested local priorities of reducing 30 day re-admissions, reducing alcohol related admissions and reducing the gap between observed and expected cardiovascular disease. These suggestions were based on the priorities needing to be measurable and achievable. It was noted that as well as linking in with the HWB strategic priorities, these would also all have impacts on children.</p> <p><u>Haringey CCG Equality Delivery System Objectives 2013/14</u></p> <p>Sarah Price introduced the report on the feedback from LINK members on how the CCG proposed Equality Delivery system objectives should be prioritised.</p> <ul style="list-style-type: none"> • In discussion, it was felt that future reports should be developed to make them clearer to read. • The Board welcomed the agreed action to improve the range of information held about patients in protected groups. • It was noted that the Council's own three health equality objectives were the increase in early booking rates for maternity services, the reduction in the gap between the east and west of the borough for male life expectancy and further support for 	

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	mental illness.	
HSP25.	<p>ANY OTHER BUSINESS</p> <p><u>BEH Mental Health Trust clinical strategy</u></p> <p>It was noted that the BEH Mental Health Trust were in the process of developing its clinical strategy; the Board agreed that the Chair should write to the Trust to request that a draft be circulated to HWB Members for comment.</p> <p><u>Haringey's draft Gypsy, Roma and Traveller Needs Assessment</u></p> <p>It was agreed that the draft needs assessment be circulated to the Board for comment.</p> <p><u>Whittington Health</u></p> <p>The Board noted the discussions regarding Whittington Health in the press. The importance for local residents of the Whittington achieving Foundation Trust status was emphasised.</p>	<p>Chair</p> <p>HP</p>
HSP26.	<p>FUTURE AGENDA ITEMS AND DATES OF FUTURE MEETINGS</p> <p>It was agreed that the next formal meeting of the Board would be rescheduled from 9 April – Members would be contacted shortly regarding a new date for the next meeting, and the proposed dates for the forthcoming municipal year.</p> <p><i>Post-meeting note – in accordance with Legal advice, a brief formal meeting of the Board would be required on 9 April, in order to discuss voting. A date for a further meeting with a fuller agenda would be sought in May.</i></p> <p>The meeting closed at 3.55pm.</p>	<p>Clerk</p>

COUNCILLOR Bernice Vanier

Chair